

A.S.K. Services INTL

8th Floor, The Core, 62 ICT Avenue, Cybercity, Ebene 72201, Mauritius T: +230 489
9090

COOKIES POLICY

MARCH 2025

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1. What are cookies?

Cookies are small text files that are stored on your computer, smartphone or other device when you visit a website. They are widely used to make websites work more efficiently, as well as to provide information to the website owners. They allow us to distinguish you from other users, which helps us give you an enhanced website experience. Cookies allow you to do many things such as log on to your account, apply for products and services online and use financial tools.

This Policy aims to inform you about the type of information gathered by the Company, what it's used for, how it's kept secure, and what data privacy rights are.

2. What cookies do we use?

We use three types of cookies on our website:

- a) Essential cookies;
- b) Performance cookies;
- c) Tailored content cookies

Essential cookies are vital functions on the website and cannot be switched off. They are typically set in response to actions you take on the Site, such as setting your privacy preferences, logging in, or filling out forms. Without these cookies are disabled, you may not be able to access the platform or other significant parts of the website.

Performance cookies allow us to recognise and count the number of visitors and to see how visitors move around the website when they are using it such as which pages are the most popular, and how users navigate the Site. This helps us improve the way our website works, for example by making sure users are finding what they and optimizing their experience. These cookies do not collect personal information.

Tailored content cookies allow us to tailor the content of our website to suit you and link with other websites, such as social media websites. These cookies also enable the Site to remember your preferences and choices, such as your language or region, to enhance your user experience. These cookies are not essential, but they help make your visit more personalized.

3. How to disable cookies

When you visit our website, we will ask your permission to use cookies. You can manage or block cookies by adjusting the settings in your browser. Most web browsers allow you to refuse cookies or to delete cookies that have already been set.

- **For Google Chrome:** Go to Settings > Privacy and Security > Cookies and other site data
- **For Mozilla Firefox:** Go to Preferences > Privacy & Security > Cookies and Site Data
- **For Safari:** Go to Preferences > Privacy > Cookies and Website Data
- **For Microsoft Edge:** Go to Settings > Cookies and site permissions

However, please be aware that cookies are often used to enable and improve certain functions on our website. If you choose to opt-out of certain cookies, it is likely to affect how our website works.

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4. How Long Do Cookies Stay on Your Device?

Some cookies are "session cookies" and will be automatically deleted once you close your browser. Other cookies are "persistent cookies", meaning they remain on your device for a set period or until you delete them.

4.1 Data Retention

We will only retain your personal data for as long as it is necessary for the stated purpose, considering also our need to answer queries or resolve problems, provide improved and new services, and comply with legal requirements under applicable laws.

In general, we keep;

- a) Log-in information for as long as you maintain a user profile with us;
- b) Communication data for up to 7 years after your last interaction with us.

When the personal data that we collect is no longer required in this way, we destroy, delete or anonymize it in a secure manner.

5. Changes to this cookie policy

We may update this Cookie Policy from time to time to reflect changes in technology or our practices. We will place any updates on our website. Date" at the top of the page. We encourage you to periodically review this policy to stay informed about how we are using cookies.

6. Contact us

If you have any questions about our Cookie Policy or how we use cookies, please contact us at: contact.mauritius@askservicesintl.com